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ENCLOSURES: Itineraries for all Packages

Ulu Ulu Resort Facilities & Activities

<u>Accommodation</u>	<u>No of Units</u>	<u>No of Rooms</u>	<u>No of beds/per room</u>
1. Standard	4 units	1 Bedroom	2 Single Beds or 2 Bunk Beds
2. Deluxe Villa	4 Units	1 Bedroom	1 Kingsize or 2 Single Beds

P.S. One unit is available now. Upgrading works in progress.

3. Family Villa	2 Units	2 Bedrooms	1 Kingsize or 2 Bunk Beds
4. 3-Generation Villa	1 Unit	5 Bedrooms	2 Bunk Beds
5. Hilltop Villa	2 Units	2 Bedrooms	1 Kingsize or 2 Single Beds

P.S. Available only by July 2008

<u>Meeting Packages</u>	<u>Seating</u>	<u>Pricing with Refreshment</u>
1. Cinema Style Room	60 paxs	B\$ 25 per pax for half day Inclusive of Coffee/Tea Break Minimum of 10 paxs.
2. Boardroom	20 paxs	
3. Library Room		
4. Full Day Session		Extra B\$ 5 per pax inclusive of Mineral Water. Refreshment / Meal Requirements please refer below.

STANDARD Package to Ulu Ulu Resort - Ulu Temburong National Park

Ulu Ulu Resort will be offering both the Day Trip and Overnight Stay packages to the market at the following rates:

Daytrip with Canopy trails- UUR 01 (SIC basis)

UUR 01A - ex hotel	UUR 01B - ex Kianggeh Jetty
UUR 01C - ex Bangar	UUR 01D - ex Batang Duri
UUR 01E - ex Ulu Ulu Resort	UUR 01F – KNK - Specific Period Only

Tour code	Published Rate	Promotional Rate	Personalised Tour	PRIVATE Tour	(Difference for Overnight Packages)
UUR 01A	B\$170 per pax	B\$136 per pax	*B\$60 per pax	*B\$210 per pax	(B\$0.00)
UUR 01B	B\$160 per pax	B\$126 per pax	*B\$60 per pax	*B\$210 per pax	(B\$10.00)
UUR 01C	B\$150 per pax	B\$118 per pax	*B\$60 per pax	*B\$120 per pax	(B\$18.00)
UUR 01D	B\$140 per pax	B\$110 per pax	*B\$60 per pax	*B\$100 per pax	(B\$26.00)
UUR 01E	B\$130 per pax	B\$90 per pax	*B\$60 per pax	*B\$60 per pax	(B\$46.00)
UUR 02 (2D/1N)	B\$380 per pax	B\$248 per pax	*B\$120 per pax	*B\$330 per pax	
UUR 03 (3D/2N)	B\$480 per pax	B\$330 per pax	*B\$180 per pax	*B\$390 per pax	
UUR 04 (4D/3N)	B\$550 per pax	B\$400 per pax	*B\$240 per pax	*B\$450 per pax	

***B\$ - Additional amount incurred if you opt for Personalised Tour or PRIVATE Tour**

NOTE: 10% Service Charge is applicable to all Rates quoted.

UUR 01- Inclusive of Full Transportation, Welcome drink, Lunch, Guided tour by licensed nature guide, Mineral water and Trekking.

UUR 02 - Inclusive of Full Transportation, Welcome Drink, Guided Tour by licensed nature guide, Lunch, Afternoon Tea, Dinner and Breakfast. Mineral water (2 bottles of 500ml) in room, Trekking and half hour of kayak use.

UUR 03 - Inclusive of Full Transportation, Welcome Drink, Guided tour by licensed nature guide, 2 Lunch, 2 Afternoon Tea, 2 Dinner and 2 Breakfast, Mineral Water (2 bottles of 500ml) in room and Trekking and 1 hour of kayak use.

UUR 04 - Inclusive of Full Transportation, Welcome Drink, Guided tour by licensed nature guide, 3 Lunch, 3 Afternoon Tea, 3 Dinner and 3 Breakfast, Mineral Water (2 bottles of 500ml) in room and Trekking and 1 hour of kayak use.

Notes:-

Children Age 12 and below (ID required) accompanied by parents/guardian will pay 75% of the Published Rates.

UUR xxST – Student Package Rates (ID required) will be at 60% of the Published Rates for Day Trips and 50% of the Published Rates for Overnight Stays.

- Meals for Student Packages will correspond with the respective tours on the numbers of Breakfast, Lunch and Dinner. Strictly, there is no entitlement for Afternoon Tea and no access to the Club Lounge
- Menu for Student Packages will be simplified.
- Self Cooking facilities, if required, will be set up at the Two-River Terrace. Basic Ingredients will be supplied by Ulu Ulu resort in replacement of the meals provided for.

- Students Package Rates are applicable for a minimum group of 8 Students.
- Up to a maximum of 2 Teachers only accompanying the group are entitled to Students Rates.
- Parents who wish to join the group will pay the usual adult rates.
- All other benefits and privileges remain as per the respective tours.

1. Extra Bed/Night Stay	B\$35 per pax
(Rate is applicable to Overnight package only with Standard Accommodation)	
2. Breakfast	B\$10 per pax
3. Lunch	B\$20 per pax
6. Dinner	B\$25 per pax
7. Coffee/Tea + Snacks	B\$10 per pax
8. Assorted Can Drinks/ 1000ml Mineral Water	B\$2.50 per can/ bottle
9. DELUXE Menus	Can be formulated upon request
10. Guided Tours	B\$20 onwards per pax on sic basis
11. Kayaking	B\$20 per kayak for the first 30mins Subsequent 30mins at BND 10

NB: All bookings are for Standard Rooms. Request for Separate Rooms or Single Occupancy will be charged an additional of **B\$60.00 per room per night or B\$35.00 per pax per night (Twin Sharing).**

All of the above rates are for normal period. Surcharges are applicable for peak period or during major events. Deluxe Villa upgrade rates are not available yet.

NOTE: 10% Service Charge is applicable to all Rates quoted.

GIT (GROUP) BOOKINGS & PRIVILEGES

Any block bookings of 9 pax and above with the same arrival and departure dates will be considered a GIT booking.

Group/ Company will be extended a HALF Complimentary package rate **on the 9th pax only** for a block bookings of between 9 and 15 pax

Group/ Company will be extended a FULL Complimentary package rate for **every block booking of 16 pax.**

The HALF and FULL Complimentary privileges are applicable to all confirmed bookings on Packages, Rooms and F&B services.

KAYAK – Limited to a maximum of 2 Kayaks only per group according to the free hours stated on the respective package tours. More kayaks can be rented at the stipulated rates subject to availability.

TRANSFERS

Return transfer Hotel to Kianggeh Jetty : B\$10 per pax (SIC BASIS)

Return transfer Bangar Jetty to Batang Duri : B\$10 per person(SIC BASIS)

Return transfer Batang Duri to Ulu Ulu Resort day trip by temuai : B\$25 per person (SIC basis)

PRIVATE Transfers, if required will be quoted accordingly.

FOOD & BEVERAGE

- 1) The **Valley Café** is open for Breakfast, Lunch and Dinner for both ala carte and set menu.
- 2) Daily buffet lunch will be served at the **Two-River Terrace** consisting of rice, 4 dishes, 3 variety of fruits, One sweet dessert, coffee and tea.
- 3) **Club Lounge** at the main lobby will be opened from 3.00pm till midnight.
- 4) Outside food and drinks are not allowed to be consumed at the Ulu Ulu Resort premises.
- 5) Food consumption is not allowed in the bedroom as to avoid “jungle rats”, ants and other unwelcomed pests.

6) Apart from mineral water, we encourage all other drinks and food to be consumed outside your bedroom to avoid insects and ants invading your bedroom.

Notes:-

We operate with an Alcohol-free environment policy. As such, we do not sell, serve or imposed any corkage charges. However, non-Muslims are allowed to carry a maximum of 2 bottles of liquor plus 12 cans of beer for personal consumption. Guests must be advised to carry with them the “Yellow Copy of the Custom’s Declaration form” at all times.

BOOKING CONDITIONS:

These Booking Conditions together with any other information brought to your attention before you booked your tour form the basis of your contract with BINTANG ULU ULU RESORT (hereafter "Ulu Ulu Resort"). Please read them carefully as they set out our respective rights and obligations and all bookings are accepted by Ulu Ulu Resort subject to these Booking Conditions which apply to tours booked between “the Arrival Date and Departure Date” inclusive. In these Booking Conditions references to "you" and "your" include the lead-named person on the confirmation invoice (who must be at least 18 years old at the time of booking) and all persons on whose behalf a booking is made. Ulu Ulu Resort or "we" or "us" means, as the context permits, Ulu Ulu Resort is a company organised and existing under the laws of Negara Brunei Darussalam, having its principle office and place of business at No 2, Spg 146, Jalan Kiarong, Kg Kiulap, Bandar Seri Begawan BE1518, Brunei Darussalam, Tel: 2441791 Fax: 2441790 email: sales@uluuluresort.com

1. Booking and Paying For Your Tour - All bookings must be made at least 7 days in advance of your tour and must be either (i) for accommodation for 1 night or more but less than 4 nights. No contract is made between us and you and no booking is valid (and accordingly we shall have no obligations to you) until we have issued a confirmation invoice. This confirmation invoice will be issued by us (if we accept your booking) only after we have received your credit card details and will be sent to you by e-mail, fax or post as requested by you. In the case of bookings made on-line all confirmation invoices will be sent by e-mail only. Payment in full will be remitted to us upon confirmation. Please note: expenses incurred including (but not

limited to) use of Club Lounge facilities, meals taken at the Valley Café and Two-river Terrace, longboat (temuai) parking fee etc. that are not included in the package must be settled in CASH before leaving the outlet.

2. Special Requests - Any special requests must be advised to us at the time of booking e.g. diet, room location, a particular facility at a resort etc. Your requests should then be confirmed in writing. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled. Any failure to meet special requests will not be a breach of contract on our part. We regret that we cannot accept any conditional bookings (i.e. any booking which is specified to be conditional on the fulfilment of a particular request). All such bookings will be treated as standard bookings subject to the above provision on special requests.

3. Your Contract with Us - A binding contract between you and us comes into existence when we send out your confirmation invoice. It is only then that a contract exists between you and us. We reserve the right to make changes to the details contained in the Ulu Ulu Resort brochure before a contract is entered into. Any such changes will be communicated to you before a binding contract is concluded.

4. Changes by You - If you wish to change any part of your holiday arrangements after our confirmation invoice has been issued, you must inform us in writing as soon as possible. This should be done by the person who made the booking. Whilst we will do our best to assist we cannot guarantee that we will be able to meet your requested change. Where we can meet a request, all changes will be subject to any applicable rate changes or extra costs incurred. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable.

5. Cancellation by You - If you or any other member of your party decides to cancel your confirmed tour, you must notify us in writing. Your notice of cancellation will only take effect when it is received in writing by us at our office at No 2, Spg 146, Jalan Kiarong, Kg Kiulap, Bandar Seri Begawan BE1518, Brunei Darussalam or email sales@uluuluresort.com or Fax: 2441790. We recommend that you use recorded delivery. Please be aware that you may be liable for a cancellation fee if you cancel your booking. Cancellation policies vary from package to package. Please check the policy for your package at the time of your booking.

DAYS BEFORE ARRIVAL DATE

Less than 7 business days
Less than 3 business days
No Show

Cancellation Charges

50% of the total invoice amount
100% of the total invoice amount
100% of the total invoice amount

“No Show”

- i. In the event of a client is a “No Show”, no refund of the requested deposit in full or in part will be given for services in the programme that is not utilized.

6) If it is necessary for us to make a minor change in respect of your resort activity, we will offer you an alternative resort activity up to an equal value of the original resort activity offered. The alternative resort activity offered will be in our absolute discretion. The above

sets out the maximum extent of our liability under this clause and we regret we cannot meet any expenses or losses you may incur as a result of inconvenience suffered.

7. Force Majeure - We cannot accept liability or pay compensation where the performance and/or prompt performance of our contractual obligations to you is prevented by or affected by "force majeure". In these Booking Conditions "force majeure" means any event which we or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. Such events are likely to include but are not limited to war or threat of war, civil strife, riot, industrial dispute, terrorist activity, natural, nuclear, chemical or biological disaster, fire, adverse weather conditions, and all similar events outside our control.

8. Our Obligations to You:

(1) We accept responsibility if any of the services which we contract to provide are deficient or not of a reasonable standard. Subject to these Booking Conditions, we will accept responsibility should you or any member of your party suffer death, personal injury, illness or other loss or damage as a result of any failure to perform or improper performance of any part of our contract with you by any of our employees, agents, sub-contractors or suppliers (providing they were at the time carrying out work authorised by us) except in the following situations. We will not be liable where any failure to perform or improper performance of the whole or any part of our contract was due to:

(a) The act(s) and/or omission(s) of the person(s) affected;

(b) the act(s) and/or omission(s) of a third party not connected with the provision of the services contracted for and which were unforeseeable or unavoidable; or

(c) unusual or unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised; or

(d) an event which either ourselves, our employees, agents or suppliers and subcontractors could not, even with all due care, have foreseen or forestalled.

(2) We limit the maximum amount we may have to pay you and your party for any and all claims or parts of claims which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned, the maximum amount we will have to pay you or your party for such claims if we are found liable to you or any member of your party on any basis is twice the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party have not received any benefit at all from your tour. Where we are found liable for loss of and/or damage to any luggage or personal possessions (excluding money), the maximum amount we will have to pay you and your party is B\$25 per person in total. We strongly recommend that you and your party take out adequate travel insurance for your particular needs whilst on holiday and for the purpose of these Booking Conditions you and your party are assumed to have done so.

(3) It is a condition of our acceptance of liability set out under clause 8(2) above that you notify

any claim to ourselves and our supplier(s) strictly in accordance with the procedure set out in 13 "Complaints" below. Further, where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.

(4) Very rarely we may be forced by "force majeure" (see clause 7) to change or terminate your confirmed arrangements after departure but before the end of your scheduled time away. This is extremely unlikely but if this situation does occur, we regret we will be unable to make any refunds, pay you compensation or meet any costs or expenses you incur as a result .

Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description which:

(a) on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or

(b) did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally, we cannot accept liability for any business losses.

9. Assistance in the event of injury, illness or death - If you or any member of your party suffers illness, injury or death arising during your contracted holiday arrangements we will, subject to our absolute discretion, advise and provide you with reasonable advice and assistance.

10. Ulu Ulu Resort Activity Package - Your Activity Package will include Standard accommodation with bathroom for at least 1 night, daily breakfast, two bottles (500ml) of mineral water in your room upon arrival and admission or access to one resort destination activity or service ("the resort activity") as advertised. Subject to Clause 8, all resort activities undertaken by you and your party are undertaken at your sole risk. Some activities may require advance reservations and are subject to availability and/or minimum enrolments. Please check when booking. All resort activities may be changed without notice. If a change becomes necessary we will offer you an alternative resort activity (the choice of which will be in our absolute discretion) up to an equal value of the original resort activity offered in accordance with clause 6 above. Upon arrival at your hotel you will be given a letter detailing your resort activity. This letter must be presented in order to redeem the resort activity. Unused resort activities are not transferable and are not redeemable for cash.

11. General Information

Cots: Baby Cots are unavailable as it is not a suitable resort destination for infants. At the same time, we leave parents/ guardians to exercise their own discretion when they decide to

travel with young children who need guidance in view of the natural terrain and landscape of the whole environment.

Theft/Loss of Property: Your personal valuables and belongings. We are unable to accept any responsibility for theft or loss of your personal belongings during your stay.

Entertainment: In some evening entertainment will be provided at certain times. Please check for details at the time of booking. We reserve the right to cancel or change any entertainment entirely at our discretion and we cannot accept any responsibility if at any time entertainment is not provided, although we will endeavour to inform you in advance.

Check In and Out Times: Early check in and pre-registration together with late check out will be available upon request. This should be requested at the time of booking. Please note an early departure fee programme operates. This means that if you depart one or more days earlier than your booked holiday, an additional fee may be charged by the resort and any unused package benefits will be forfeited.

NB: CHECK IN time: 2.00pm CHECK OUT time: 12 noon

Local Safety Standards and Personal Security: Please note that it is the local requirements and/or safety standards of the country in which any services which make up your holiday are provided which apply to those services and not those of your home country. As a general rule, these requirements and standards will not be the same as those of, for example, the UK or the USA, and may vary accordingly. On arrival you should familiarise yourself with the resort layout. If you have any questions about safety at your hotel, staff will be pleased to help you. You need to consider your own personal safety when away from home especially when staying in a foreign city. It is advisable to identify if there are any areas which it is best to avoid, particularly at night. It is also advisable to be discreet with wallets, purses, jewellery, expensive camera equipment etc.

On swimming, we insist that everyone wears a life jacket to swim. If you choose to swim without a lifejacket, we are not responsible for any mishap.

Water/Electricity Supplies: Ulu Ulu resort is located in a destination where the infrastructure is unable to meet the demands for water and electricity at all times. Limited rainfall can put further pressure on their provision. We do everything possible to maintain full services at all times. However, occasional power cuts and/or water restrictions may be experienced. Otherwise, the in-house Generator Set will be working from 6.00pm to 6.00am daily.

Building and Development Work: Although you may be on holiday, life will be going on around you as normal. This may include noise and inconvenience from building or construction works and traffic. From time to time general refurbishment at the resort is necessary to maintain standards. We will notify you of any building/refurbishment works which may reasonably be considered to seriously impair the enjoyment of your holiday which we are informed about as soon as possible. Please note public services and facilities may also be affected by maintenance, bad weather and so on, all of which are beyond our control. We recommend you contact the local tourist information office at your destination for the latest details.

Medical Problems: If you or any member of your party has any medical problem or disability

which may affect your holiday, please provide us with full details before you confirm your booking so that we can advise as to the suitability of your chosen arrangements if possible.

Public Holidays: In most cases, these may vary from country to country. Therefore any information we give you about public holidays or special events is given in good faith. If dates or other details change or are wrong we will do our best to help, but we cannot accept responsibility. Please note that banks, shops, museums, restaurants and tourist attractions may close or have limited opening times. We accept no responsibility for these closures.

Emergency Contact: In the event that you have a problem whilst on holiday you should contact your resort manager who will endeavour to assist.

12. Outside Activities - The Resort Brochure may also want to refer to activities, services, venues or places of interest which are available within the vicinity of but outside our resort ("hereafter referred to as "outside activities"). The outside activities are not run by or in any way controlled or endorsed by us and unless they are also resort activities they do not form any part of your contract with us even where we suggest an outside activity, and/or assist you in booking outside activities in any way. We cannot accept any liability whatsoever for (1) any illness, injury or death suffered at or as a consequence of any outside activity; (2) any failure to provide services of a suitable standard or quality; (3) any other complaints whatsoever.

13. Complaints - We make every effort to ensure that your holiday arrangements go smoothly. Most problems can be sorted out straight away but we cannot resolve a problem until we know about it. If you have a complaint you must immediately inform a member of the hotel management staff or the representative of the supplier of the service(s) in question giving all relevant details. Any verbal notification must be put in writing and given to the hotel or supplier as soon as possible. If the problem cannot be resolved and you wish to complain you must send formal written notice of your complaint by registered post within 28 days of the end of your stay at the hotel concerned. All such complaints should include all relevant information together with your booking reference and should be sent to: Customer Service, Bintang Ulu Ulu Resort, No. 2, Spg 146, Jalan Kiarong, Kg Kiulap, Bandar Seri Begawan BE1518, Brunei Darussalam or email: sales@uluuluresort.com. We regret we cannot accept liability for any claims which are not notified to ourselves and/or our suppliers strictly in accordance with this clause.

14. Guest Behaviour - All guests staying with us are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of other guests. If in our opinion or in the opinion of any hotel manager or any other person in authority, your behaviour or that of any member of your party is causing or is likely to cause distress, danger or annoyance to any of our other guests or any third party or damage to property, we reserve the right to terminate your holiday arrangements with us immediately. In the event of such termination our liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or other service immediately. We will have no further obligations to you and/or your party. No refunds for lost accommodation or any other service will be made and we will not pay any expenses or costs incurred as a result of termination. You and/or your party may also be required to pay for loss and/or damage caused by your actions. We will hold you and each member of your party jointly and individually liable for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss must be paid direct to the hotel manager or other supplier

prior to departure from the resort. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you. We cannot be held responsible for the actions or behaviour of other guests or individuals who have no connection with your holiday arrangements or with us.

- b. Any unresolved dispute or controversy arising under or in connection with the services provided by the Operator shall be settled exclusively by arbitration, conducted before the “do we have any” Association in Brunei Darussalam, in accordance with the rules of that body then in effect.
- c. The arbitrator shall not have the authority to add to, detract from, or modify any provision hereof nor to award punitive damages to any injured party. A decision by the arbitrator shall be final and binding. Judgment may be entered on the arbitrator's award in any court having jurisdiction. Each party shall be responsible for the respective fees and expenses of their legal representation and the costs of arbitration shall be shared equally.
- d. Legal proceedings against the Operator may be instituted only in a state or federal court within the Country, and any claim involved in such proceedings shall be decided in accordance with the laws of Brunei Darussalam. Any legal proceeding against the Operator must be commenced within one year following the date of tour completion. Neither the Operator nor any affiliate shall in any case be liable for other than compensatory damages, and you hereby waive any right to punitive damages.
- e. Every effort has been made to accurately produce the information in this brochure. We reserve the right to correct errors.

15. All of the above RATES are valid from “date of Confirmation till the date of Departure specified on your reservation”.

16. From time to time, in view of the changing Consumer Behaviour and Needs, we may have to add and/or revise the booking conditions without prior notice.

Guidelines for Visitors

Safety is a crucial consideration when touring Ulu Temburong National Park facilities. Many stairs and areas, due to the nature of their usage, may be wet, slippery or dark. Visitors will need to ensure that they have a degree of mobility that will enable them to safely navigate in these areas.

Visitors should adhere to the following guidelines and, at all times, take direction from National Park staff as well as the resort staff:-

1. Visitors should tread carefully, especially in leather or smooth rubber-soled shoes.
2. Suitable clothing should be worn. National Park staff reserve the right to prevent visitors in unsuitable dress, including inappropriate footwear, from entering particular areas.
3. Stair handrails should be used at all times and accessories, such as handbags with dangling straps, kept in close check.
4. Visitors should exercise caution in darkened areas, near water and on steps.
5. Lifejackets should be worn at all times on or near to the river
6. No Pollution of the river
7. No Fishing
8. No collection of Flora and Fauna
- 9.*Entrance fee for National Park :
B\$5.00 per adult
B\$2.00 per child under 12 yrs old
B\$1.00 for local Students only

* In most cases, already included in the tour package price.

10. Kindly note that from time to time, Brunei Forestry Department may impose new regulations and/ or restrictions to safeguard the Ulu Temburong National Park.

GUEST PERSONAL INFORMATION				
LAST NAME (AS IT APPEARS ON YOUR PASSPORT)		FIRST NAME (AS IT APPEARS ON YOUR PASSPORT)		MIDDLE INITIAL
ADDRESS				CITY
			POSTAL CODE	COUNTRY
DATE OF BIRTH	GENDER	NATIONALITY	CONTACT NO	EMAIL
NO OF ADULT	NO OF CHILDREN (AGE BELOW 12 YEARS OLD). PLEASE STATE DATE OF BIRTH (dd/mm/yy)			
PLEASE TYPE OR PRINT CLEARLY				
EMERGENCY CONTACT 1			EMERGENCY CONTACT NO:	RELATION:
EMERGENCY CONTACT 2			EMERGENCY CONTACT NO:	RELATION:
TOUR INFORMATION				
TOUR CODE / NAME		TOUR TYPE	DATE OF TOUR (dd/mm/yy)	
<input type="checkbox"/> UUR 01A : Ulu Temburong National Park Day Trip <input type="checkbox"/> UUR 02 : National Park 2 Days & 1 Night <input type="checkbox"/> UUR 03 : National Park 3 Days & 2 Nights <input type="checkbox"/> UUR 04 : National Park 4 Days & 3 Nights Note: <i>Pickup Point as per Tour Code</i>		SIC <input type="checkbox"/> Personalised <input type="checkbox"/> PRIVATE <input type="checkbox"/>		
ARRANGEMENT				
MEALS	ACCOMMODATION	NATURE TOUR GUIDE	PORTERS	OTHERS
<input type="checkbox"/> Standard <input type="checkbox"/> Deluxe <input type="checkbox"/> Vegeterian <input type="checkbox"/> Non-Seafood <input type="checkbox"/> Gluten Free	<input type="checkbox"/> Standard <input type="checkbox"/> Deluxe <input type="checkbox"/> Family Villa	<input type="checkbox"/> Required <input type="checkbox"/> Not Required	<input type="checkbox"/> Yes <input type="checkbox"/> No	
THIS SECTION MUST BE COMPLETED BY THE AGENT				
DATE REQUESTED	BOOKED BY	AGENT CODE	STAFF NAME	SIGNATURE
FOR OFFICE USE ONLY				
DATE OF REQUEST RECEIVED		AGENT CODE	BOOKING CODE	
CESSED BY	SIGNATURE	APPROVED BY	SIGNATURE	
SPECIAL INSTRUCTIONS				

FEEDBACK FORM

GUEST'S PERSONAL INFORMATION		
LAST NAME (AS IT APPEARS ON YOUR PASSPORT)	FIRST NAME (AS IT APPEARS ON YOUR PASSPORT)	
TOUR GUIDE	DATE OF TOUR	EMAIL
COMMENTS DETAILS		
FOR OFFICE USE ONLY		
DATE RECEIVED	RECEIVED BY (OFFICER)	POSITION
ACTIONS TAKEN		
		DATE OF ACTION TAKEN

FEEDBACK FORM

GUEST'S PERSONAL INFORMATION		
LAST NAME (AS IT APPEARS ON YOUR PASSPORT)	FIRST NAME (AS IT APPEARS ON YOUR PASSPORT)	
TOUR GUIDE	DATE OF TOUR	EMAIL
COMMENTS DETAILS		
FOR OFFICE USE ONLY		
DATE RECEIVED	RECEIVED BY (OFFICER)	POSITION
ACTIONS TAKEN		
		DATE OF ACTION TAKEN

